



Fire Development Services Refund Policy

Inspections

Off-Hours Inspections

To qualify for off-hours refund, cancellation of scheduled inspections **shall be made at least 24 hours in advance**. Weekend and Holiday off-hours scheduled inspection cancellation has to be at least 24 hours in advance and before 3:00 PM of the previous normal business day. All cancellations shall be done online through <http://inspect.lafd.org>

Holiday Example:

If off-hours inspection is scheduled for Tuesday, July 5, 2016, after July 4th Holiday To qualify for refund, cancellation has to be made by Friday, July 1, 2016, before 3:00 pm.

Saturday and Sunday Examples:

1. If off-hours inspection is scheduled for Saturday at 8:00 am - To qualify for refund, cancellation has to be made before 8:00 am on Friday (24 hours in advance).
2. If off-hours inspection is scheduled for Saturday at 3:00 pm - To qualify for refund, cancellation has to be made before 3:00 pm on Friday (24 hours in advance).
3. If off-hours inspection is scheduled for Sunday or Monday Morning - To qualify for refund, cancellation has to be made before 3:00 pm on Friday.

Normal Business Hour Inspections (Regular Hours Inspections)

To qualify for refund, the cancellation of scheduled inspection must be made before 3:00 pm, at least one (1) business day before scheduled inspection date.

*** Please note that the first inspection request can only be adjusted twice, after canceling. The third inspection request will require payment.**

Plan Check

To qualify for a refund, the project shall be canceled before plan assignment. Refund is ineligible once service has been rendered.

Hydrants and Access

To qualify for a refund, the project shall be canceled before plan assignment. Refund is ineligible once service has been rendered.

Please Note:

- A claim should be filed within one (1) year from the date of payment
- Claims will be verified before any refund is approved for payment or credit, and will only be issued to the payer of the disputed invoice.
- Refunds will be sent in the same manner as it was paid. For example, the transaction was paid by credit card, it will be refunded to the same credit card.